

Pliant and Voxel partnership offers seamless payment processes

Pliant has partnered with Voxel, an Amadeus company, to fully integrate its virtual credit card solution with Bavel Pay, Voxel's B2B payment solution. Together, the companies offer their customers an even better user experience than ever before.

With this close cooperation, two unique solutions for the travel market are combined. Pliant is an industry leader for travel payments as a provider of virtual credit cards and Bavel Pay by Voxel is the B2B payment channel capable of implementing a fully digital end-to-end payment process, achieving an efficient, frictionless and error-free process..

Overcoming the Complexities of Travel Payments

Thanks to the new integration, Pliant is now fully integrated into Voxel's Bavel Pay: Since the first contact was made at the end of 2023, they have been working on a more forward user experience. Today, both companies proudly offer seamless and automated payment processes for their existing travel customers.

In the future, Pliant and Voxel want to extend their cooperation to not only bring top solutions to mutual customers but also to develop product innovations for the travel industry.

Pliant Innovates Travel Payments

Pliant provides a high-quality virtual credit card solution, including credit options, for the travel market. Their product already integrates with many platforms. This new partnership with Voxel demonstrates Pliant's focus to innovation and efficiency in travel payments. Pliant's clients can be confident that they are getting access to the newest and best technology.

"Pliant is an innovative, and tech-savvy provider for the travel industry - committed to delivering the latest and best technology in the travel market. We value our clients and offer a dedicated, personalized service, ensuring a swift and seamless onboarding process and running daily operations. As a dynamic and technology driven company - Voxel is the perfect partner for us, enhancing our ability to adapt to customer needs with a strong expertise in the travel sector."

- Lukas Gottschick, Chief Commercial Officer at Pliant

Voxel optimizes B2B payments

With Bavel Pay, Voxel offers a B2B payment channel with a fully digital end-to-end payment process. They use their strong expertise in the travel sector to create a flexible solution which adapts to customer's needs. Voxel's payment manager, Bavel Pay, provides travel companies with a single API connection to access various payment service providers like Pliant. Bavel Pay also gives access to value-added services such as currency exchange, e-invoicing, VAT recovery, reconciliation, etc. for automating all back-office processes and consolidating all data and documents on a single technology platform.

In addition, thanks to Bavel Pay's rules engine, payments will be executed automatically according to pre-established business rules and regulations, optimizing each transaction to the maximum.

Recently, Voxel has joined Amadeus IT Group, with the ambition to create the largest payment partner for the travel industry.

"Thanks to this collaboration agreement with Pliant we continue to drive the growth of Bavel Pay and give all our customers the most innovative options to manage their B2B payments". He adds "the addition of Pliant to our payment hub means a clear commitment to flexibility by being a very agile, reliable and fast partner, while facilitating access to credit products with no minimum amounts".

- Héctor Martín, VP of Global Sales at Voxel, an Amadeus company

About Voxel, an Amadeus company

Voxel develops digitalization solutions for the value chain: e-invoices and approval flows, e-payments, supplier management, e-orders and delivery notes, expense management, and connection with public administrations through its Bavel platform.

Bavel Pay is the B2B payment manager, Bavel Billing is the leading e-invoicing solution and Bavel Procurement digitalizes the entire supply chain and automates all related processes. The Bavel platform is made up of 70,000+ hotels, 1,000+ tour operators and travel companies, 1,200+ food & beverage and goods and maintenance suppliers, and 3,000+ restaurants and franchises. Voxel is present in 100 different countries and the Bavel platform handles more than 100 million transactions per year.

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The company's purpose is to transform the workplace into a place of personal growth to promote a more conscious society, understanding the business world through collaboration. The goal is to empower companies to become more conscious and evolve towards "Great Places to Grow".

About Pliant

Since 2020, Pliant has been on a mission to rethink credit cards and empower companies to grow by providing a smart way to pay that scale with their business. With its app and API-based solutions, Pliant allows companies to



issue physical and virtual credit cards, automate payment processes, track spending, and seamlessly integrate this data into their finance stack.